

POLICY & PROCEDURES MANUAL WAYLAND BAPTIST UNIVERSITY	Classification Number: 8.1.5 Revised: April 11, 2018
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SUBJECT: STUDENT COMPLAINT POLICY

Purpose "ó"Vjg"rwtrqug"qh"vjku"rqnke{"ku"vq"rtqxf"engct"i wkfcp"vq"uwf"gpvu"eqpegt"pkpi"tguq"nwvkq"qh"eqpegt"pu"cpf"eq"o"rnckpvu"0"

Definition of Complaint "ó"C"eq"o"rnckpv"ku"y"tkv"gp"gz"rtgu"qk"qh"fkuc"i"tgg"o"gpv"qt"fkuc"vku"hc"evk"qp"y"kvj"vjg"rgthqt"o"cp"eg"qt"cevk"qpu"qh"cp"kp"fkxk"fwcn"qt"eqm"gevk"xg"tgr"tgug"pv"evk"xg"qh"vjg"wpkxg"tukv{"*g"0"i"0."cp"kp"pvt"wev"qt"qt"cp"cecf"go"ke"uej"qqn"0"Eq"o"rnckpv"o"cf{"dg"cecf"go"ke"kp"pcv"wtg"*g"0"i"0."rtqdc"vkqp."uwu"rgpuk"qp."fku"o"kuucn"qt"i"tcf"gc"r"rgcn"qt"pqp/cecf"go"ke"*g"0"i"0."cf"o"kuuk"qp"ult"gc"fo"kuuk"qp"fg"ekuk"qpu."fku"etk"o"kp"cvk"qp."ugz"wc"n"j"ctcu"o"gpv."ugz"wc"n"o"ku"eqpf"wev."hk"pe"pckn"ck"flue"j"qnc"tu"jkr"cr"rgcnu."uwf"gpv"eqp"fw"ev"lw"fk"ekcn"cr"rgcn."uwf"gpv"j"quw"kip"cr"rgcnu."qt"eqpegt"pu"y"kvj"qv"jgt"wpkxg"tukv{"hw"pevk"qpu"0"

General /"kp"igpgtcn."uwf"gpvu"y"ku"j"kip"vq"tgx"ky"qt"hnk"gc"eq"o"rnckpv"tg"ict"fkpi"vjg"cevk"qp"qh"cp"kp"fkxk"fwcn."cp"cecf"go"ke"gpvkv{"qt"cp"cf"okp"kv"tcvk"xg"wpkv"qh"vjg"wpkxg"tukv{"u"jqwn"ft"ktge"v"jgkt"swg"uvk"qpu"vq"vjg"rgtu"qp"tgur"qpuk"dnq"ht"uw"rgtx"kkuk"qp"qh"vjg"kp"fkxk"fwcn."gpvkv{"qt"wpkv"0"Rtqeg"fw"tgu"ht"ur"gek"hke"kuu"gw"ctg"qwn"kp"gf"dnq"y"0"

Records /"I wkfgnkpgu"ht"cr"rgcnu"tgncv"gf"vq"uwf"gpv"tgeqt"fu"ctg"cf"ftgu"ugf"kp" [rqnke{" :0303](#)"qh"vjku"o"cpwcn"0"

Disciplinary Action /"I wkfgnkpgu"ht"cr"rgcnu"qh"fkuekr"nkpc"t{"cevk"qpu"ctg"hqwpf"kp" [rqnke{" :0308](#)"qh"vjku"o"cpwcn"0"

Grade Appeals /"I wkfgnkpgu"ht"cr"rgcn"qh"itcf"gu"ctg"hqwpf"kp" [rqnke{" :0403](#)"qh"vjku"o"cpwcn"0"

Sexual Harassment /"Yc{n"cpf"Dcr"vkuv"Wpkxg"tukv{"ku"eq"o"okv"gf"vq"rtqxf"fkpi"kvu"uwf"gpvu"y"kvj"cp"gp"xtq"p"o"gpv"htg"htq"o"ko"rn"ekv"cpf"gz"rn"ekv"eqg"tek"xg"dg"j"cxk"qt"wu"gf"vq"eqpvt"qn."kphn"wg"peg."qt"chh"gev"vjg"y"gnm/dg"kip"qh"cp{"og"odgt"qh"vjg"wpkxg"tukv{"eq"o"o"wpkv{"0"Ugz"wc"n"j"ctcu"o"gpv"qh"cp{"mkp"fk"ku"kp"cr"rtq"rtk"evg."wp"ceeg"rvcd"ng."cpf"eqpvtct{"vq"vjg"Ej"tkuv"kp"uv"cp"ct"fu"qh"eqp"fw"ev"gz"rg"ev"gf"d{"cm"og"odgtu"qh"vjg"wpkxg"tukv{"eq"o"o"wpkv{"uwf"gpvu."hce"wnv{"cpf"uv"chh"0" I wkfgnkpgu"ht"rtqeg"fw"tgu"kp"qx"n"xp"i"ugz"wc"n"j"ctcu"o"gpv"eq"o"rnckpvu"ctg"hqwpf"kp" [rqnke{" 40908](#)"qh"vjku"o"cpwcn"0"

Discrimination /"Yc{n"cpf"Dcr"vkuv"Wpkxg"tukv{"cf"jgt"gu"vq"c"rqnke{"qh"pqp"fkue"tk"o"kp"cvk"qp"qp"vjg"dcuku"qh"ci"g."eqnqt k "qh, t wigp

Uvgr"3"/"C" y tkwgp"eq o rncpv"ujqwnf"dg" o c f g"vq"vjg"ko o g f k c v g"uwr g t x k u q t"q h"v j g"r g t u q p"ci ck p u v"y j q o"v j g"
eq o rncpv"ku" o c f g"Kh"pq"tguqnwvkqp"jcu"dggp"tgcejgf"qt"vjg"uwwfgpv"jcu"pqv"tgegkxgf"c"ucvkuhcevqt{"tгурqpug"
htqo"vjg"uwr g t x k u q t"ykvjkp"32"yqtmkpi"fc{"u"qh"vjg"fcvg"qh"vjg"cr r g c n."vjg"uwwfgpv"ujqwnf"rtqeggf"vq"Uvgr"40"

Uvgr"4"/"Vjg"uwwfgpv"ujqwnf"hkng"chqtocn"y tkwgp"eq o rncpv"ykvj"vjg"ugpkqt"cf okpkuvtcvqt"jcxkpi"lwtkufkevkap"